



Ekiwandiiko kyaffe eky'ekyama naawe

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Ekiwandiiko kino eky'Ebyama (“Ekirango”) kinnyonnyola enkola n'enkola za M-KOPA ezikwata ku Bikwata ku By'Omuntu wo. Kinnyonnyola engeri Ebikwata ku Muntu yo gye bikung'aanyizibwamu, gye bikozezebamu, n'okubikkulwamu ekibiina kya kkampuni za M-KOPA (“M-KOPA”, “Ffe”, “Ffe”).

Era ekubuulira engeri gy'oyinza okuyingira n'okuzza obuggya Ebikwata ku Muntu wo n'okusalawo ebimu ku ngeri Ebikwata ku Muntu yo gye bikozezebamu.

Bw'oba totuwa bikwata ku Muntu ebyetaagisa (tujja kukulaga ddi kino bwe kibaawo, okugeza, nga tulaga bulungi ebikwata ku bantu bano mu foomu zaffe ez'okwewandiisa), tuyinza obutasobola kukuwa bintu byaffe ne. Ekiwandiiko kino kiyinza okukyuka oluusi n'oluusi (laba Ekitundu 10).

Ekiwandiiko kino kiwa amawulire amakulu mu bintu bino wammanga;

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- 11. ABAFUGA DATA N'ABO BE BAKWATAGANA NABO.**

1. EBIKWATA KU BAANA

Tetusaba oba tetukung'aanya bikwata ku muntu okuva eri omuntu yenna atali wansi w'emyaka 18 mu bumanyirivu. Singa Tukizuula nti tukunjaanyizza ebikwata ku muntu mu butali bugenderevu okuva eri omuntu yenna ali wansi w'emyaka 18, Tujja kuggyawo ebikwata ku muntu oyo mu biwandiiko byaffe mu bwangu. Naye, M-KOPA eyinza okukung'aanya ebikwata ku baana abali wansi w'emyaka 18 okuva ku muzadde oba omukuza buterevu, era ng'omuntu oyo akkirizza mu bulambulukufu.

2. ENSONDA Z'EBIKWATA KU MUNTU

Tukung'aanya Ebikwata ku Muntu okuva oba ebikukwatako okuva mu nsonda zino wammanga:

- M-KOPA website(s): Omukutu (s) oguddukanyizibwa Ffe wansi wa domain(s)/URL(s) yaffe (nga www.M-KOPA.com) n'emikutu emitonotono gye Tuddukanya ku mikutu gy'empuliziganya egy'abantu ab'okusatu
- M-KOPA mobile sites/apps: Emikutu gy'essimu egyalagirwa bakasitoma oba enkola eziddukanyizibwa oba eza M-KOPA, gamba nga apps za ssimu ez'omu ngalo.
- Kuba, okuwandiika, obubaka bwa USSD (Unstructured Supplementary Service Data) n'obubaka obulala obw'ebyuma: Enkolagana n'empuliziganya ey'ebyuma wakati wo ne M-KOPA.
- M-KOPA Customer Care call centres: Empuliziganya ne ttiimu yaffe eya Customer Care.
- Fomu z'okwewandiisa: Ffoomu z'okwewandiisa ezikubiddwa oba eza digito n'ezo ezifaananako bwe zityo ze Tukung'aanya ng'owandiise okugula ebintu byaffe n'empeereza zaffe, okulaga mu maduuka, empaka n'okutumbula ebirala, oba emikolo.
- Enkolagana y'okulanga: Enkolagana n'ebirango byaffe (e.g., singa okolagana ne ku kimu ku birango byaffe ku mukutu gw'omuntu ow'okusatu, Tuyinza okufuna amawulire agakwata ku nkolagana eyo).
- Okunoonyereza: Amawulire agakung'aanyizibwa ng'omaze okunoonyereza kwonna, ekibiina ekitunuulirwa, okubuuza ebibuuzo, okusoma oba omulimu omulala ogw'engeri eyo.
- Okuyingiza abakozi n'abaali abakozi: Amawulire g'ogabana ggwe kennyini ng'osaba omulimu naffe, amawulire agafulumira mu lujjudde ku mikutu gya yintaneeti okuzuula abagenda okwesimbawo ku mulimu ogw'enjawulo, oba amawulire amakulu ageetaagisa okuva mu baali abakozi ku mulimu gwabwe mu M-KOPA.
- Data gye tukola: Mu nkolagana yaffe naawe, Tuyinza okukola Data y'Omuntu ekukwatako (e.g. ebiwandiiko by'ebintu by'ogula, okufulumya ebiwandiiko n'ebirala)
- Data okuva mu nsonda endala. Ebitongole ebikwata ku kwewola, emikutu gy'empuliziganya egy'abantu ab'okusatu (e.g. nga Facebook), emikutu gy'okulanga (e.g. nga Google), apps z'obubaka (e.g. nga WhatsApp), okunoonyereza ku katale (singa ebiddibwamu tebiweebwa ku musingi ogutamanyiddwa), abakung'aanya data ab'ekibiina eky'okusatu, abakolagana



nabo mu kutumbula M-KOPA, ensonda z’olukale ne data efunibwa nga Tufuna kkampuni endala

3. EBIKWATA KU MUNTU BYE TUKUNG'AGANYA EBIKUBAKULU N'ENGERI GYE TUKUKUNG'ANYA

Okusinziira ku ngeri gy’okwataganamu ne M-KOPA (ku yintaneeti, etali ku mutimbagano, ku ssimu, n’ebirala), Tukung’aanya ebika by’amawulire eby’enjawulo okuva gy’oli, nga bwe kinyonyoddwa wansi:

- Ebikwata ku muntu yenna: Kino kizingiramu ebikwata ku muntu yenna by’otuwa ebyanditusobozesezza okukutuukirira, gamba ng’amannya go, endagiriro ya e-mail, ebikwata ku mikutu gy’empuliziganya, oba ennamba y’essimu.
- Akawunti Yo: Amawulire gonna ageetaagisa okukola akawunti yo ne M-KOPA n’okukuwa omukisa okulaba akawunti yo entongole. Eby’okulabirako mulimu ID yo ey’okuyingira, olunaku lw’amazaalibwa, emyaka oba emyaka gy’olimu, ekikula ky’omuntu, ekifo w’olimu, ennamba y’eggwanga (oba ennamba ezifaanagana nga bwe zikola), ekifaananyi, ennamba y’essimu, ekigambo ky’okuyingira mu ngeri etasobola kuddizibwa, ne/oba ebibuuzo n’okuddamu mu by’okwerinda
- Ebikwata ku kyuma: Amawulire gonna agakwata ku kyuma ky’oguze okuva gye Tuli oba agakuweereddwa ng’omukozi, agayinza okuli, ID y’ekyuma kyo ey’enjawulo (ennamba ya IMEI), make/model, location-based data, geo-location. olw’okutuukiriza endagaano gy’okoze naffe; okugoberera obuvunaanyizibwa bwaffe obw’amateeka (okugeza nga Tulina okukola okunoonyereza okutuufu ku bakasitoma baffe okwewala obubbi, obufere n’okugoberera amateeka agalwanyisa okukukusa ssente); okutuyamba okutumbula omutindo gw’ebiyuma n’empeereza ze Tukuwa, n’okukuwa ebintu n’obuweereza ebirala.
- Emikutu gy’empuliziganya/amawulire agakwata ku nkozesa y’empuliziganya: Nga bw’okozesa enkola zaffe oba emikutu gyaffe, Tukung’aanya ebikwata ku bikolwa byo okusobola okutangira abalala okukozesa akawunti yo mu lukujjukujju, okukuyamba okujjukira ebikwata ku kuyingira kwo oba olulimi n’ebirala by’oyagala okwewala okuba nabyo. Amawulire gano gakwatibwa nga tukozeza tekinologiya ow’otoma nga kukisi ne web beacons era era gakuŋŋaanyizibwa nga tuyita mu kukozeza okulondoola kw’abantu ab’okusatu olw’okwekenneenya n’okulanga. Olina eddembe okuwakanya enkozesa ya tekinologiya ng’oyo, okumanya ebisingawo laba Ekitundu 4
- Okunoonyereza ku katale ne ebiteeso bya bakasitoma: Amawulire gonna g’ogabana naffe kyeyagalire ku bumanyirivu bwo mu kukozeza ebintu byaffe n’empeereza zaffe. Ng’ekimu ku bigenda okumaliriza okunoonyereza, oyinza okusabibwa okuwaayo amannya go, endagiriro yo, ennamba y’essimu n’amawulire amalala gonna agakwatagana. Kino kiyinza okukolebwa



nga oyita mu ngeri nga email, ebirango, SMS, okukuba essimu, apps z'obubaka n'okuweereza obubaka ku posta okutuuka ku kigero ekikirizibwa amateeka agakola. Ebimu ku kunonyereza kwaffe, kampeyini n'okutumbula bikolebwa ku mikutu gy'empuliziganya egy'abantu ab'okusatu ne/oba emikutu gy'empuliziganya. Okukozesa kuno Ebikwata ku Muntu wo kwa kyeyagalire, ekitegeeza nti osobola okuwakanya (oba okuggyayo okukkiriza kwo mu nsi ezimu) okukola ku Bikwata ku Muntu wo olw'ebigendererwa bino

- Okuwandiika ebikwata ku bantu n'okusalawo mu ngeri ey'otoma: Okulongoosa obumanyirivu bwo n'okulwanyisa obufere, tuyinza okukola okwekenneenya mu ngalo oba okukozesa okusalawo okw'otoma, okugeza, ebiwandiiiko byo ebikumanyisa biyinza okwekenneenya abantu ne/oba okusalawo mu ngeri ey'otoma olw'ebigendererwa by'okukakasa
- Ebintu ebikoleddwa bakasitoma: Ebintu byonna by'okola n'oluvannyuma by'ogabana naffe ku mikutu gy'empuliziganya egy'abantu ab'okusatu oba ng'obiteeka ku gumu ku Mikutu gyaffe oba pulogulaamu zaffe, omuli n'okukozesa pulogulaamu z'emikutu gy'empuliziganya ez'abantu ab'okusatu nga Facebook. Eby'okulabirako mulimu ebifaananyi, vidiyo, embooji z'omuntu, oba emikutu emirala egy'engeri eyo oba ebirimu. We kikirizibwa, Tukung'aanya era ne tufulumya ebintu ebikoleddwa bakasitoma ebikwata ku mirimu egy'enjawulo, omuli empaka n'okutumbula ebirala, ebikozesebwa mu bantu ku mukutu gwa yintaneeti, okukwatagana n'abaguzi, n'emikutu gy'empuliziganya egy'abantu ab'okusatu.
- Amawulire g'emikutu gy'empuliziganya egy'abantu ab'okusatu: Tufuna ebikwata ku mikutu gyo egy'abantu ab'okusatu (oba ebitundu byabyo) buli lw'okolagana ne M-KOPA ku mukutu gw'empuliziganya ogw'ekibiina eky'okusatu nga Facebook, buli lw'okozesa enkola y'emikutu gy'empuliziganya kwe kugamba. Tukozesa Ebikwata ku Muntu wo ng'okolagana n'ebintu by'omukutu guno, gamba ng'emirimu gya "Like" ku Facebook oba Instagram, okukuweereza n'ebirango n'okukwatagana naawe ku mikutu gy'empuliziganya egy'abantu ab'okusatu. Okuyiga ebisingawo ku ngeri amawulire go okuva ku mutimbagano gw'abantu ogw'okusatu gye gafunibwamu M-KOPA, oba okuva ku kugabana amawulire ago ag'emikutu gy'empuliziganya, genda ku mukutu gw'omukutu gw'abantu ogw'okusatu ogukwatagana.
- Amawulire agakwata ku mirimu: Bulijjo tunoonya ebitone ebipya eri ekitongole kyaffe, era Tukung'aanya amawulire agakwata ku basaba emirimu oba abagenda okwesimbawo okuva mu nsonda eziwerako. Abasaba baweebwayo mu M-KOPA Careers (efulumiziddwa ku <https://m-kopa.com/careers/>) okumanya ebisingawo. Omukozi bw'ava mu M-KOPA, Tugenda mu maaso n'okukola ku mawulire agakwatagana nabo ku bizinensi yonna esigaddewo, ey'endagaano, ey'emirimu, ey'amateeka, ne/oba ey'ebyensimbi nga bwe kyetaagisa mu mateeka.
- Amawulire agakwata ku nsasula n'Ensimbi: Amawulire gonna ge twetaaga okusobola okutuukiriza ekiragiro.
- Okuyita M-KOPA: Empuliziganya ne M-KOPA esobola okukwatibwa oba okuwulirwa, okusenziira ku mateeka agakola, olw'obwetaavu bw'emirimu mu kitundu (e.g. olw'omutindo oba olw'ebigendererwa by'okutendekebwa). Ebikwata ku nsasula tebiwandiiikibwa. We kiba kyetaagisa mu mateeka, ojja kutegezebwa ku kukwata ng'okwo ku ntandikwa y'essimu yo.
- Ebikwata ku Muntu Ebikulu: Tetufuba kukungaanya oba kukola mu ngeri endala Ebikwata ku Muntu ebikulu mu nkola eya bulijjo eya bizinensi yaffe. We kiba kyetaagisa okukola ku Data



yo ey'Omuntu enzibu olw'ensonga yonna, Twesigamye ku kukkiriza kwo okwasooka okukola ku nsonga yonna ey'obwannakyewa. Singa Tukola ku Bikwata ku Muntu wo ebikulu olw'ebigendererwa ebirala, Twesigamye ku misingi gy'amateeka gino wammanga

4. EMIKUTU/TEKINOLOGIYA EYEFAANANYA

Nkusaba olabe Ekiwandiiko kyaffe ekya Kuki (ekifulumiziddwa ku <https://m-kopa.com/privacy/>) okumanya engeri gy'oyinza okuddukanyaamu ensengeka za kukisi zo n'okumanya ebisingawo ku kukisi ze Tukozeza n'ebigendererwa bye Tuzikozeza

5. OKULAGA EBIKWATA KU MUNTU

Ng'oyongedeeko ebitongole bya M-KOPA ebyogeddwako mu bifuga data n'ekitundu ky'okukwatagana (laba ekitundu 11), Tugabana Ebikwata ku Muntu wo n'ebika by'ebibiina eby'okusatu bino wammanga:

- Abagaba empeereza: Zino kkampuni ez'ebweru ze Tukozeza okutuyamba okuddukanya bizinensi yaffe (e.g. okutuukiriza oda, okukola ku nsasula, okuzuula emivuyo n'okukakasa endagamuntu, okuddukanya omukutu gwa yintaneeti, kkampuni ezinoonyereza ku katale, empeereza y'obuyambi, okutumbula n'ebirala). Abagaba empeereza, n'abakozi baabwe be balonze, bakkirizibwa okuyingira n'okukozeza Ebikwata ku Muntu wo ku lwaffe ku mirimu egy'enjawulo gye basabiddwa okukola, okusenziira ku biragiro byaffe, era beetaagibwa okukuuma Ebikwata ku Muntu wo nga bya kyama era nga bikuumibwa
- Ebitongole ebikola lipoota ku kwewola/abasoolooza amabanja: Okutuuka ku kigero ekikkirizibwa oba ekyetaagisa mu mateeka agakola, ebitongole ebikola lipoota ku kwewola n'abasoolooza amabanja kkampuni ez'ebweru ze Tukozeza okutuyamba okukakasa nti osobola okuwola (naddala ku biragiro ebirina invoice) oba okusoolooza ssente ezitannaba kusalwa.
- Kkampuni ez'okusatu ezikozeza Personal Data olw'ebigendererwa byabwe eby'okutunda: Okujjako mu mbeera nga owadde okukkiriza kwo, Tetuwa layisinsi oba okutunda Ebikwata ku Muntu wo eri kkampuni ez'okusatu olw'ebigendererwa byabwe eby'okutunda. Ebikwata ku bantu baabwe bijja kufulumizibwa mu kiseera ky'onoosaba okukkiriza kwo.
- Abafuna eby'okusatu nga bakozeza Personal Data olw'ensonga z'amateeka oba olw'okugatta/okugula. Tujja kulaga Ebikwata ku Muntu wo eri abantu ab'okusatu olw'ensonga z'amateeka oba mu mbeera y'okugula oba okugatta.

6. OKUKUUMA EBIKWATA KU MUNTU



M-KOPA ekola buli kimu ekituufu okulaba nti Ebikwata ku Muntu wo bikolebwako okumala ekiseera ekitono ekyetaagisa olw'ebigendererwa ebiragiddwa mu Kiwandiiko kino eky'Ebyama era nga bwe bikutegeezeddwa. Wabula tujja kukuuma kkopi z'Ebikwata ku Muntu wo mu ngeri ekkiriza okumanyibwa okumala ebbanga lyokka nga:

- a) Tukuuma enkolagana egenda mu maaso naawe (e.g. gy'otonaggyako mu kutunda kwaffe);
- b) Ebikwata ku Muntu wo byetaagisa olw'ebigendererwa ebiragiddwa mu Kiwandiiko kino eky'Ebyama; ne c) tulina omusingi gw'amateeka omutuufu nga kwogasse n'ebbanga lya: (i) ekiseera kyonna eky'okukoma ekikolebwa (i.e. ekiseera kyonna omuntu ky'ayinza okuleeta okusaba mu mateeka ku ffe), nga kwogasse (ii) emyezi emirala 2 oluvannyuma lw'ekiseera ekigere ekikolebwa okuggwaako (bwe tutyo tusobola okuzuula Ebikwata ku Muntu yenna ey'omuntu ayinza okuleeta okusaba ku nkomerero y'ekiseera ekikozesebwa);
- c) Singa wabaawo okusaba kwonna okukwatagana mu mateeka, tuyinza okugenda mu maaso n'okukola ku Bikwata ku Muntu wo okumala obudde obw'enjawulo obwetaagisa ku bikwatagana n'okusaba okwo

Mu biseera ebyogeddwa mu katundu b) waggulu, okukola ku Bikwata ku Muntu wo kujja kukoma ku kwekenneenya ku bikwatagana n'okusaba kwonna oba obuvunaanyizibwa bwonna wansi w'amateeka agakola, okutereka n'okukuuma obukuumi bwa data ezo.

Ebiseera ebiri mu butundu a), b) ne c) waggulu, buli kimu okutuuka ku kigero ekituufu, bwe binaaggwaako, tujja kuggwaako(i) okusazaamu oba okusaanyaawo Enkalakkalira Ebikwata ku Muntu ebikwatagana oba (ii) obutamanyisa Bikwata ku Muntu ebikwatagana.

7. OKUYINGIRA, OKUTEREKA NE/OBA OKUKYUSA EBIKWATA KU MUNTU WO

Tukozesa enkola ezisaanidde (ezitegeezeddwa wansi) okukuuma Ebikwata ku Muntu wo nga bya kyama era nga bya bukuumi. Kyokka omanyente nti obukuumi buno tebukwata ku mawulire g'osalawo okugabana mu bifo eby'olukale ng'emikutu gy'empuliziganya egy'abantu ab'okusatu

- Abantu abasobola okufuna Ebikwata ku Muntu zo: Ebikwata ku Muntu wo bijja kukolebwako abakozi oba ba agenti baffe abakkirizibwa, ku musingiri gw'obwetaavu bw'okumanya, okusinzira ku bigendererwa ebitongole ebikwata ku muntu wo bye bikung'aanyiziddwa (e.g. abakozi baffe abavunaanyizibwa ku nsonga z'okulabirira abakozesa bajja kusobola okufuna likoda yo ey'abakozesa)
- Obukuumi bw'Amawulire: Okusobola okukuuma Ebikwata ku Muntu wo obutayingira, kuzesebwa, n'okubikkulwa mu ngeri etakkirizibwa, Tutadde mu nkola enkola entuufu ey'obukuumi ey'omubiri, ey'okuddukanya emirimu, n'ey'ekikugu. Era twetaaga Abakolagana naffe mu Bizinensi, abagaba ebintu, n'abantu ab'okusatu okussa mu nkola enkola ezisaanidde ez'obukuumi.
- Okukyusa Ebikwata ku Muntu wo. Olw'obutonde bwa bizinensi yaffe obw'ensi yonna, Tuyinza okwetaaga okukyusa ebikwata ku muntu wo mu kibiina kya M-KOPA, era eri abantu ab'okusatu nga bwe kirambikiddwa mu kitundu 5 waggulu, ku bikwatagana n'ebigendererwa ebiragiddwa mu Kiwandiiko kino eky'Ebyama. Olw'ensonga eno, Tuyinza okukyusa ebikwata

ku bantu bo ne tubitwala mu nsi endala eziyinda okuba n’amateeka ag’enjawulo n’ebisaanyizo by’okugoberera okukuuma ebikwata ku bantu eri ezo ezikola mu nsi gy’obeera (laba Ekitundu 11 wansi okumanya ebikwata ku nsi Ebikwata ku muntu wo bye biyinda okuba. Tutaddewo emitendera egy’amaanyi ennyo okukuuma Ebikwata ku Muntu wo singa bikyusibwa. Singa amawanga Amawulire go ag’Omuntu gy’agenda okukyusibwamu tegassa mu nkola mutindo gumala ogw’okukuuma ebikwata ku muntu, Tujja kulaba nti okukyusa kwonna kulina obukuumi obumala.

8. EDDEMBE LYO

Okusenziira ku kifo w’obeera, olina eddembe erimu bwe kituuka ku ngeri y’okukwatamu Ebikwata ku Muntu wo. Oyinza okututuukirira (laba Ekitundu 11) ku:

- a) saba okuyingira mu Data y’Omuntu gye Tulina ku ggwe, oba okugitereeza oba okugitereeza. Okusenziira ku mateeka agakola, oyinza okuba n’eddembe eddala erikwata ku Bikwata ku Muntu wo;
- b) okusaba okufuna Data yo ey’Omuntu mu ngeri esobola okukozesebwa n’okugiweereza eri ekibiina ekirala (era ekimanyiddwa nga eddembe ly’okutambuza data);
- c) okusaba okusazaamu Ebikwata ku Muntu bye tulina ebikukwatako;
- d) buuza ebibuuzo ebikwata ku Kiwandiiko kino eky’Ebyama n’enkola zaffe ez’ekyama;

okuleeta okwemulugunya singa oba tomatidde na ngeri M-KOPA gy’ekola ku Personal Data yo.

Amawulire gonna agatuweebwa tujja kukolebwako okusenziira ku, era okutuuka ku kigero ekikrizibwa amateeka agakola. Weetegereze: okusaba okuleetebwa omuntu omulala atali ggwe nga tewali bujulizi bulaga nti kukoleddwa mu mateeka ku lulwo kujja kugaanibwa. Nsaba omanye nti eddembe eryo waggulu si lya ddala era liyinda okubeera n’obukwakkulizo oba okusonyiyibwa mu mateeka g’ekitundu.

We kiba kituukira, kino tujja kukizuula mu kuddamu kwaffe ku kusaba kwo. Tusubira nti Tusobola okumatiza ebibuuzo byo ku ngeri gye tukola ku bikwata ku muntu wo. Bw’oba olina ebikweraliikiriza ebitannagonjoolwa era olina eddembe okwemulugunya eri ekitongole ekivunaanyizibwa ku kukuuma ebikwata ku bantu ekikwatibwako. Ab’obuyinda basobola okutuukirirwa nga bayita ku mikutu gyabwe (laba ekipande wansi).

Kenya	www.odpc.go.ke/
Uganda	www.pdpo.go.ug/home
Nigeria	nitda.gov.ng/
Ghana	www.dataprotection.org.gh/
South Africa	infoeregulator.org.za/



9. BY'OLONZE KU NGERI GYE TUKOZESAAMU N'OKUBIKKULA EBIKWATA KU BANTU BO.

Enkola zino wammanga zikuwa obuyinza ku Personal Data yo:

- **EMIKUTU/TEKINOLOGIYA EYEFAANANYA:** Osobola okuddukanya okukkiriza kwo okusobola okugaana kukisi zonna oba ezimu/teknologiya ezifaanagana, oba okukulabula nga zikozesebwa
- **Okulanga, okutunda n'okutumbula:** Osobola okukkiriza nti Ebikwata ku Muntu wo bikozesebwa M-KOPA okutumbula ebintu byayo oba empeereza zaayo ng'oyita mu kabokisi (akabokisi) akasangibwa ku foomu z'okwewandiisa oba ng'oddamu ekibuuzo (ebibuuzo) ebyayanjuddwa abakiise baffe abalabirira bakasitoma. Bw'osalawo nti tokyayagala kufuna mpuliziganya ng'ezo, osobola okuggyako okufuna empuliziganya ekwata ku kutunda essaawa yonna, ng'ogoberera ebiragiro ebiweereddwa mu buli mpuliziganya ng'ezo. Nkusaba omanyente nti, ne bw'oba ovudde mu kufuna empuliziganya y'okutunda, ojja kukyafuna empuliziganya ey'obuddukanya okuva gye Tuli, gamba ng'okumanyisibwa ku mirimu gya akawunti yo (e.g. embeera y'okuwola, okukyusa ebigambo by'okuyingira, n'ebirala), n'ebirango ebirala ebikulu ebitali bikwata ku by'okutunda

10. ENKYUKAKYUKA MU KIWANDIIKO KINO.

Singa Tukyusa engeri gye Tukwatamu Ebikwata ku Muntu wo, Tujja kulongoosa Ekiwandiiko kino. Tulina eddembe okukola enkyukakyuka mu Kiwandiiko kino ekiseera kyonna. Nkusaba oddeyo emirundi mingi okulaba ebipya oba enkyukakyuka yonna mu Notice yaffe.

11. ABAFUGA DATA N'ABO BE BAKWATAGANA NABO.

M-KOPA ekola bizinensi mu Afrika yonna. Amateeka agafuga eby'ekyama mu nsi ezimu gatwala Omufuzi (oba Omuvunaanyizibwa nga bwe kitegeezeddwa mu South Afrika) ng'ekitongole eky'amateeka (oba omuntu ow'obutonde) ategeeza ebigendererwa okukola ku Bikwata ku Muntu kwe kubaawo n'engeri ebikwata ku muntu oyo gye bikolebwamu. Enjuyi ezenyigira mu mirimu gy'okukola ku lw'Omufuzi ziyitibwa Processors (oba Operator nga bwe kitegeezeddwa mu South Africa). Ebitiibwa ebikwatagana n'obuvunaanyizibwa byawukana, okusenziira ku buyinza. We kikwatagana n'amateeka agakwata ku by'ekyama mu nsi yo, Omufuzi w'Ebikwata ku Muntu yo ye kkampuni enkulu eya M-KOPA mu nsi yo. Ebikwata ku kkampuni yaffe enkulu mu nsi yo oba mu kitundu kyo osobola okubisanga mu kipande kino wammanga:

Bw'oba olina ekibuuzo kyonna ku bintu oba empeereza zaffe, tukusaba otuukirire ku customercare@m-kopa.com.



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Okubuuza ebibuuzo oba okukola endowooza ku Kiwandiiko kino n'enkola zaffe ez'ekyama oba okwemulugunya ku kugoberera kwaffe amateeka agakwata ku by'ekyama agakola, tukusaba otuukirire ku dpo@m-kopa.com oba kuba ku ttiimu yaffe ey'okulabirira bakasitoma (laba wansi emmeeza ku nnamba z'essimu

Abafuga data	Avunaanyizibwa ku
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Okugatta ku ekyo, ebitongole bino byonna ebya M-KOPA	
M-KOPA Ghana Limited Harlequin Airport Hills Development, Airport Hills, Nii Martey Tsuru Street, Spintex, Accra P.O.Box CT 6282, Cantonments, Accra Ghana Tel: +233596921333 WhatsApp: +233551668800	Ebikolebwa byonna mu Ghana
M-KOPA Kenya Limited	Ebikolebwa byonna mu Kenya



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<p>M-KOPA South Africa (Pty) Limited Central Office Park Unit 4, 257 Jean Avenue, P.O. Box 7750, Centurion,</p>	<p>Ebikolebwa byonna mu South Africa</p>



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